

## **Compassionate and Collective Leadership for High Quality Care**

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How can psychologists help to develop cultures of high quality, continually improving and compassionate care in the challenging circumstances we face in our health services and, at the same time, ensuring the well-being and growth of those who provide that care - our staff? And how can we become more effective at leading and working across boundaries to ensure the effectiveness of 'systems' such as ICSs and STPs?

This session offers the research evidence and practical guidance necessary to help psychologists ensure compassion, high quality and innovation are at the heart of health care cultures in their organisations. It describes the link between good leadership, team working, staff experience and service user outcomes as well as other key cultural elements associated with good performance in health care: vision and values; goals and performance; support and compassion; learning and innovation; and team work and collaboration within and across organisational boundaries. It also describes how collective and compassionate leadership are essential to create the conditions for innovation and improvement in healthcare.

The presentation will describe not only the 'what' of the key elements of team and organizational elements for a positive psychological culture but also the 'how'. It will describe how psychologists can help to create the conditions that ensure a high quality care culture. Participants will learn about and be given links to a wealth of open-access, evidence-based resources to enable them to transform their teams and organizations.