# A Model for Facilitation of Reflective Practice Groups During Covid-19

## **Create Safety**

Listen to feedback & make safety in the group an ongoing topic for discussion

### Engage Heads & Hearts

Make space both to share immediate reactions & to step back to make sense of things

### Build organizational support

Give feedback to service heads as part of review process, while keeping group a safe & separate space

## **HEADS + HEARTS**

## **Encourage Active Listening**

Attend to depth & detail of individual experience, respecting difference & diversity

### Think Outside the Box

Reconnect with members' intuitive wisdom & creative resources, alongside established knowledge base

#### Focus on Peer Resource

Nurture group relationships & members' confidence in sharing experience & making links



Adapted version of the Intersubjective Model of Reflective Practice Groups (Kurtz, 2020)